

# Venue Accessibility Info



# General Venue Information

## Contact Information

The Dove Club

Address: Level 2 / 318-322 Little Collins Street, Melbourne CBD,  
Victoria 3000

Email: [dove@newguernica.com.au](mailto:dove@newguernica.com.au)

Website: [www.thedove.club](http://www.thedove.club)

Facebook: [www.facebook.com/thedove.clubFB](https://www.facebook.com/thedove.clubFB)

Instagram: [www.instagram.com/thedove.club](https://www.instagram.com/thedove.club)

## Trading / Standard Opening Hours

Fridays: 10pm - 5am

Saturdays: 10pm - 5am

Also open for select Thursdays, Sundays, and Public Holiday Eve events. Please check our Website, Facebook and Instagram for up to date event listings.



# Directions To Venue

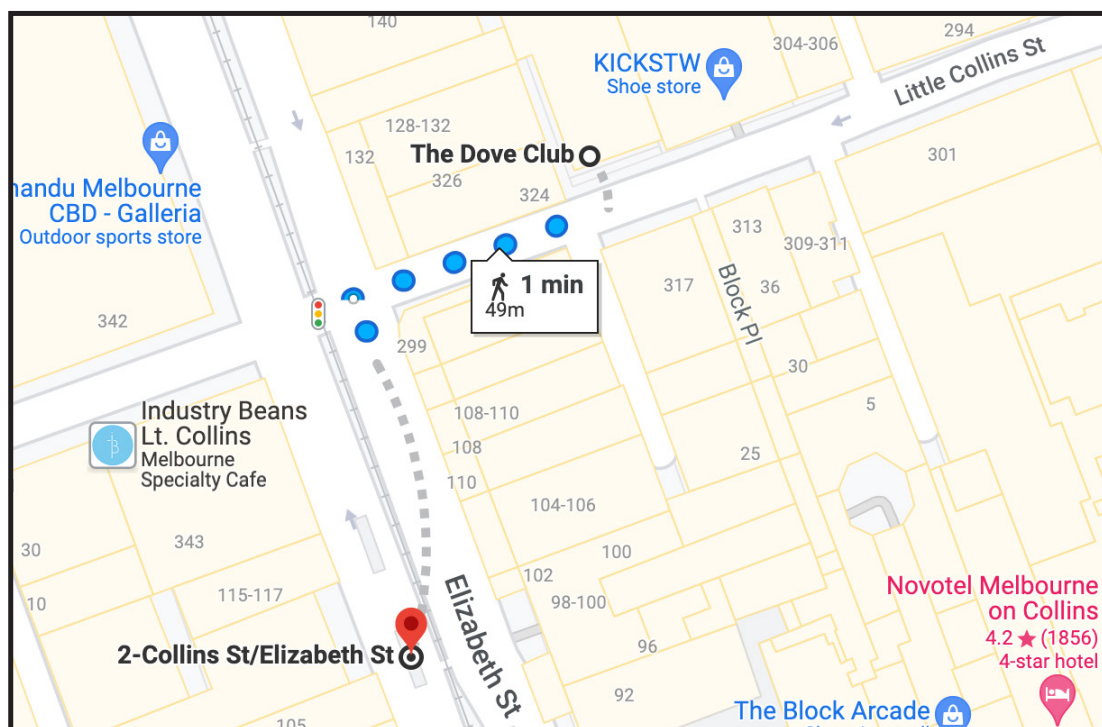
The Dove Club is located at Level 2 / 318–322 Little Collins Street, Melbourne.

## Via Public Transport

The closest tram stop is Elizabeth Street/Collins Street – Stop 2, on the 19, 57 and 59 Tram Routes.

## Via Car / Uber / Taxi

Onstreet parking is available on Elizabeth Street, Collins Street and neighbouring streets. Ubers & Taxis can drop you off at the front entrance or around the corner on Elizabeth Street.



# Venue Access

## General Entrance

General access is through Chuckle Park Bar (Clyde Way / the laneway) 318-322 Little Collins St.

## Wheelchair Entrance

Wheelchair access is via the lift in the Hub Arcade. Ask Security for lift access.



Front door/stair access to The Dove Club (via Chuckle Park Bar)  
Wheelchair access via Hub Arcade to right.



View of Hub Arcade from Little Collins Street (next to Chuckle Park Bar). The Wheelchair lift is down the arcade on left.



The Wheelchair lift. The Dove Club Security will assist with key access.



# Access In Venue

Upon exiting the lift, Level 2 is accessible. This includes Wheelchair Accessible Toilets and Seating Booths.

The dancefloor and smokers area are accessible with the assistance of staff. There are 2 steps down to the dancefloor at the height of 15cm each.

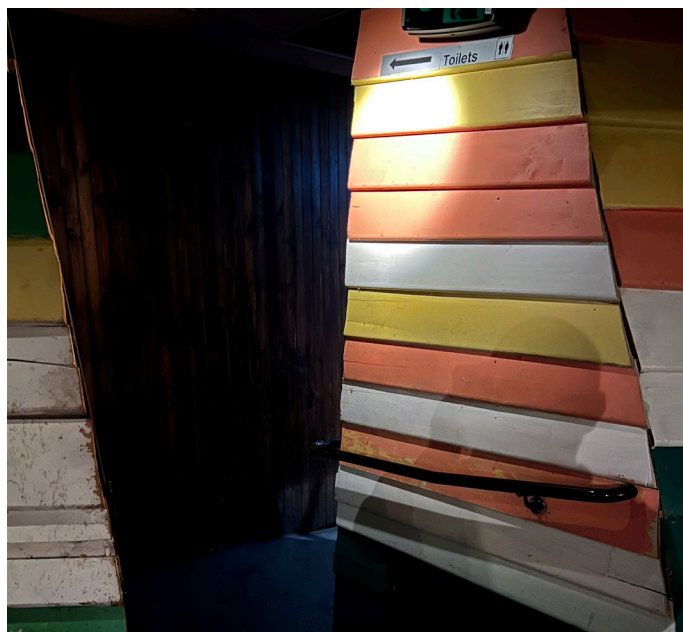
There are 4 steps up to the smokers area.



View of entry, after exiting the Wheelchair Lift. Bar on right.



View from dancefloor, facing bar on left. 2 stairs at 15cm high each.



View to Toilet Access.

# Toilet Access

An Accessible & Gender neutral toilet is available on Level 2.



View of the Accessible & Gender Neutral toilet door.



Close up of inclusivity signage on toilet.

# Frequently Asked Questions

**Inclusivity / Diversity:**

The Dove Club prides itself on being a Safe and Inclusive venue through our staff, DJ's, Security Team and events. We have a Zero Tolerance policy on antisocial behaviour.

**Accessible Parking:**

Please see City Of Melbourne website for more info.

<https://www.melbourne.vic.gov.au/parking-and-transport/parking/parking-permits/Pages/disability-parking-permits.aspx>

**Chill Out / Smokers Area / Cloak Room:**

The smokers area can be found to the right of the second DJ room (The Kitchen). The area is Wheelchair accessible with assistance from staff. We do not have a designated chill out area. The Cloak Room can be found to the left of the bar and is wheelchair accessible.

**Interpreters:**

The Dove Club does not have the infrastructure to provide Auslan Interpreters for our events.

**Companion Tickets:**

The Dove Club will reimburse the entry fee to companion card holders, on nights when acting as a carer.

**Seating Arrangements:**

Most events held at The Dove Club are of standing / dancing nature, however there are a few booths for seating.

**Entry for Aboriginal and Torres Strait Islander People:**

We invite Aboriginal & Torres Strait Islander people in our community to any event. There are an allocated amount of tickets for each event so please email [dove@newguernica.com.au](mailto:dove@newguernica.com.au) for enquiries.

**Lighting:**

All our events use strobe and/or flashing lighting. If you need further clarification regarding lighting for specific events please contact us at [dove@newguernica.com.au](mailto:dove@newguernica.com.au)



# Diversity Policy

## **PRO DIVERSITY STATEMENT**

Famous Four Pty Ltd – the owner of The Dove Club ('the company'), actively manages and encourages diversity across its businesses.

## **DIVERSITY MEANING**

The company acknowledges that patrons and staff are diverse, and respects and values their diversity. Diversity refers to the visible and invisible differences that exist between people such as race, culture, ethnicity, sex, sexual orientation, gender identity, and intersex status. Diversity also refers to the differences in educational background, life and working experiences, socio-economic background, and geographical location.

## **DIVERSITY BENEFITS**

In a social setting, diversity provides unique perspectives and stories. In a work setting, diversity provides unique knowledge, experience, and characteristics.

## **PROMOTION OF DIVERSITY**

The company promotes diversity by encouraging mutual learning, mutual respect and appreciation of differences in its workplace, public advertising, and businesses. Respect refers to treating people fairly, respectfully, and courteously, and ensuring their freedom from racial vilification, discrimination, sexual harassment, and bullying.

The company actively fosters diverse work and social environments by employing staff from diverse backgrounds and welcoming patrons from diverse backgrounds.

## **DIVERSITY ISSUE**

If you have experienced a diversity issue in contravention of our diversity policy, please e-mail your complaint to [dove@newguernica.com.au](mailto:dove@newguernica.com.au) and we will investigate and resolve the complaint.





# Patron Code of Conduct / Conditions of Entry

The Dove Club is committed to providing a safe and social environment, and patrons are expected to adhere to the following code of conduct.

## 1. **No aggressive or anti-social behaviour**

Aggressive conduct is any anti-social behavior. Aggressive conduct refers to verbal abuse, physical abuse, and property damage. Examples of verbal abuse includes using obscene language to staff, physical abuse includes punching a patron, and property damage includes damaging the toilet urinals or defacing with graffiti. The Dove Club is a safe space.

## 2. **No sexual harassment**

Sexual harassment is any sexual behavior that is unwelcome by another. Sexual harassment includes sexist comments, leering, and taking/displaying/publishing sexual images. Discrimination is any unfavourable treatment of another based on a personal characteristic. Discriminatory conduct includes insults, mocking, or fighting based on a person's race, disability, sexuality or other personal characteristic. The Dove Club has a zero tolerance policy on sexual harassment and discrimination.

## 3. **No intoxication**

Intoxication is the condition of being mentally and physically impaired by alcohol or drugs. Signs of intoxication include noticeable changes to a person's speech, balance, or coordination and there are reasonable grounds for believing that this was caused by alcohol or drugs. The Dove Club serves alcohol responsibly and does not condone the use of drugs.

## 4. **No public disturbance**

Public disturbance is any conduct that disturbs the peace, comfort, or rest of a member of the public. Public disturbance refers to any noise such as loud street conversations whilst smoking in groups outside the venue, obstruction such as blocking pedestrian pathways or roads, or vulgar signs such as making a rude hand gesture to a passerby. New Guernica, respects its neighbours.

A breach of the code of conduct may result in you being refused entry, evicted, or banned from The Dove Club and charged with a criminal offence. You also agree to pay compensation to New Guernica for property damage or theft.



